

**DIPLOMA EXAMINATION IN ENGINEERING/TECHNOLOGY/MANAGEMENT/
COMMERCIAL PRACTICE, NOVEMBER - 2024**

COMMUNICATION SKILLS IN ENGLISH

[Maximum marks: 75]

[Time: 3 Hours]

PART A

I. Read the following excerpts and answer the questions that follow:

		Module outcome	Cognitive level
1	<p>“One dollar and eighty seven cents. That was all. And sixty cents of it was in pennies.”</p> <p>(a) Why did Della cry after counting the money she had saved? (1)</p> <p>(b) What are the two prized possessions of Jim and Della? (2)</p> <p>(c) Comment on the theme of sacrifice in the story. (3)</p>	<p>M1.01</p> <p>M1.01</p> <p>M1.01</p>	<p>R</p> <p>R</p> <p>A</p>
2	<p>“The woods are lovely dark and deep, /But I have promises to keep.”</p> <p>(a) What are the sounds mentioned in the poem? (1)</p> <p>(b) The baby.....(cry) before her father (come). (Use proper tense) (2)</p> <p>(c) The speaker in the poem is in two moods. He must take a decision. What does he decide? (3)</p>	<p>M2.01</p> <p>M2.02</p> <p>M2.01</p>	<p>R</p> <p>R</p> <p>A</p>
3	<p>“Punctually at midday, he opened his bag and spread out his professional equipment.”</p> <p>(a) What did the astrologer ask Guru Nayak to do? (1)</p> <p>(b) What articles did the astrologer carry? (2)</p> <p>(c) How efficient was the astrologer in his business? (3)</p>	<p>M3.02</p> <p>M3.01</p> <p>M3.01</p>	<p>R</p> <p>A</p> <p>A</p>
4	<p>“After twenty hours / it lost its sting / My mother only said / Thank God the scorpion picked on me.”</p> <p>(a) What drove the scorpion inside the house? (1)</p> <p>(b) What did father do to tame the poison of the scorpion? (2)</p> <p>(c) Comment on the behaviour of the mother and father in the poem. (3)</p>	<p>M4.01</p> <p>M4.01</p> <p>M4.01</p>	<p>R</p> <p>R</p> <p>A</p>

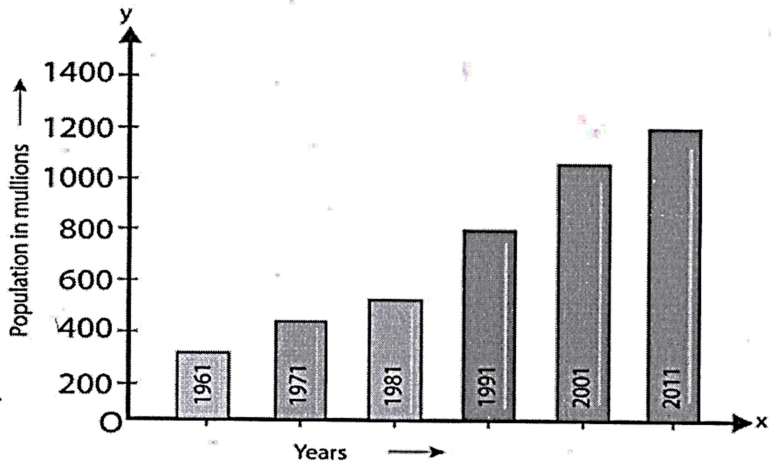
PART B

		Module outcome	Cognitive level
II	<p>Read the passage given below and answer the questions that follow.</p> <p>Reading is a fundamental skill that plays a vital role in our lives. It's not just about deciphering words on a page but about the doors it opens, the knowledge it imparts, and the worlds it allows us to explore. Reading is an essential tool for learning, expanding our horizons, and fostering imagination. When we read, we acquire knowledge. Whether it's reading textbooks, newspapers, or online articles, we gain information that helps us understand the world. Books, in particular, are a treasure trove of knowledge. They contain the wisdom of generations, the discoveries of great minds, and the stories of diverse cultures. Reading books can educate us on history, science, literature, and countless other subjects. It's like having a mentor, guiding us through the complexities of life. Reading also broadens our horizons. It exposes us to different viewpoints, perspectives, and experiences. When we read about characters from various backgrounds or explore far-off lands through the pages of a novel, we step into their shoes and see the world from a different angle. This broadening of perspective fosters empathy and understanding, making us more tolerant and open-minded individuals.</p> <p>Furthermore, reading fuels our imagination. Whether it's a fantasy novel, a science fiction story, or a compelling mystery, books transport us to other worlds and challenge us to envision the unimaginable. Moreover, reading is a skill that transcends academic boundaries. It's not just about scoring well on tests; it's about developing critical thinking, analytical skills, and the ability to communicate effectively. A person who reads regularly is likely to have a broader vocabulary, better writing skills, and an improved ability to express their thoughts and ideas. In our modern digital age, reading has taken on new forms. E-books and audiobooks have made it more accessible and convenient. However, there's something timeless and intimate about holding a physical book, flipping its pages, and smelling the scent of paper and ink.</p> <p>In conclusion, reading is not just a hobby; it's a cornerstone of education, personal growth, and cultural enrichment. It empowers us with knowledge, broadens our perspectives, ignites our imagination, and equips us with essential skills. Whether we're reading for pleasure, information, or self-improvement, reading is a journey that enriches our lives and shapes us into more informed, empathetic, and creative individuals.</p>		

	(1) How does reading broaden our horizons and foster empathy? (1) (2) What is the synonym of the word Decipher? (a) Encode (b) Decode (c) Mix (d) Read (1) (3) What are the advantages of reading physical books compared to digital formats? (2) (4) How does reading enrich our lives and shape us as individuals, according to the passage? (2) (5) Prepare a summary of the passage in note form. (4)	M1.01 M1.01 M1.01 M1.01 M1.01	R U U U A
III	Report the following conversation between Riya and Shyam. Riya : What are you doing here, Shyam? I haven't seen you since June. Shyam : I have just come back from my holiday in Ireland. Riya : Did you enjoy your trip? Shyam : I love Ireland Riya asked Shyam(a)Shyam said(b).....Riya wondered if(c).....Shyam told her that(d)..... (4 x 1 = 4)	M4.03	A
IV	The following is a short note about Olympics. But there are errors in the tenses which are underlined here. Rewrite the sentences correcting the errors. For most people, the word 'Olympic'.....(a)(will, is) conjure up images of the Olympic Games, either ancient or modern. The Olympic Games(b).....(origins, originated) in Ancient Greece, emerging from the ritual(c).....(practice, practices) of religious cults at the sacred site of Ancient Olympia. The International Olympic Committee(d)..... (is established, was established) in 1894. (4 x 1 = 4)	M2.03	A

PART - C

		Module outcome	Cognitive level
V	Kripa Chandran has applied for the post of receptionist in Amaal Hospitals, Kochi. Help her prepare a self introduction to be presented at the interview. Her details are given below. Name : Kripa Chandran Educational Qualification : Diploma in Hospitality Management Additional Qualification : Certificate course in Front Office Management Present Job : Receptionist in Orion Technologies since 2020 Hobbies : Reading, Singing Languages Known : English, Malayalam, French (4 Marks)	M1.03	U

VI	<p>Describe in a paragraph the different steps involved in deleting apps on an android device.</p> <ol style="list-style-type: none"> 1. Open the Google Play Store app. 2. At the top right, tap the Profile icon. 3. Tap Manage apps and devices. 4. Select the name of the app you want to delete. 5. Tap Uninstall. <p>First of all, the Google play store (4 Marks)</p>	M3.05	A														
VII	<p>You have to buy a new laptop from Logotech computers. Construct a dialogue between you and the sales person in Logotech computers with at least five exchanges. (5 Marks)</p>	M4.05	A														
VIII	<p>Given below is a paragraph on the importance of sports in which certain sentences are missing. Complete the paragraph by supplying an appropriate title, the topic sentence, supporting details and concluding sentence.</p> <p>.....</p> <p>Participating in a sport also works wonders to your brain and overall personality (improves mental ability, helps to stay healthy, boost personality) (develop social skills, team culture) In conclusion,</p> <p>(5 Marks)</p>	M4.06	A														
IX	<p>You bought twenty AC'S from Fresh Coolers for your new office building, but six of them are not working properly. Write an email to the customer service of Fresh Coolers asking them to either solve the problem or initiate a refund as early as possible. (5 Marks)</p>	M3.05	A														
X	<p>The bar graph shows the population of India in millions from 1961 to 2011. Write an analytic paragraph based on the graph in about 120 words.</p>  <table border="1" data-bbox="451 1394 1218 1856"> <caption>Population of India in millions (1961-2011)</caption> <thead> <tr> <th>Year</th> <th>Population (millions)</th> </tr> </thead> <tbody> <tr> <td>1961</td> <td>300</td> </tr> <tr> <td>1971</td> <td>420</td> </tr> <tr> <td>1981</td> <td>500</td> </tr> <tr> <td>1991</td> <td>780</td> </tr> <tr> <td>2001</td> <td>1050</td> </tr> <tr> <td>2011</td> <td>1200</td> </tr> </tbody> </table> <p>(5 Marks)</p>	Year	Population (millions)	1961	300	1971	420	1981	500	1991	780	2001	1050	2011	1200	M1.05	A
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XI	<p>Anu was asked to make a presentation on Chandrayaan 3. Help him prepare five slides based on the passage given below.</p> <p>Chandrayaan-3 is India's ambitious and successful lunar mission. Following in the footsteps of its predecessors, Chandrayaan-1 and Chandrayaan-2. Chandrayaan-3 is India's successful attempt to achieve a soft landing on the southern pole Moon's surface. India is the only country to reach this part of the moon, so far. To mark this great technological success, National Space day will be celebrated each year on 23rd August. Chandrayaan 3 was launched at 2.35 pm on July 14, 2023 from the Satish Dhawan Space Centre, India. The Vikram rover performed a successful soft landing on the moon at 6.30 PM on August 24, 2023. After performing various in-situ experiments, the rover was put to sleep on September 2nd, 2023.</p> <p>Indian Space Research Organisation started this project to achieve a successful landing on the moon's surface with its Vikram lander which deployed Pragyaan rover to conduct experiments and gather valuable data. The mission is focused on studying the moon's geology, mineralogy, and exosphere, which will contribute to our understanding of the moon's origin and evolution.</p> <p>The mission objectives of Chandrayaan-3 are to demonstrate a safe and soft landing on the lunar surface, to demonstrate rover roving on the moon and to conduct in-situ scientific experiments. Through Chandrayaan-3, India aims to showcase its technological prowess, scientific capabilities, and its commitment to space exploration. If Chandrayaan-3 is a success, it will further strengthen India's position in the global space community. This mission will inspire the younger generation to pursue careers in science, technology, engineering, and mathematics.</p> <p style="text-align: right;">(5 Marks)</p>	M2.05	A
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**DIPLOMA EXAMINATION IN ENGINEERING/TECHNOLOGY/
MANAGEMENT/COMMERCIAL PRACTICE, NOVEMBER - 2024**

COMMUNICATION SKILLS IN ENGLISH
(for Hearing Impaired Batch only)

[Maximum Marks:75]

[Time: 3 Hours]

PART - A

1 Choose the correct answer from the options given

- (1) What drove the scorpion to seek shelter beneath a sack of rice?
 - a. Sunlight
 - b. Rain
 - c. Wind
 - d. Strom
- (2) How did the peasants attempt to ward off the Evil One after the scorpion sting?
 - a. By buzzing the name of god
 - b. Dancing
 - c. Singing
 - d. Crying
- (3) What did the peasants use to search for the scorpion?
 - a. Torch
 - b. Flashlights
 - c. Candles and lanterns
 - d. Match-light
- (4) What did the poet's father do to cure the poet's mother?
 - a. He took her to a doctor.
 - b. He performed some rituals with an incantation
 - c. He applied powder, mixture, herb and hybrid upon the bitten toe.
 - d. He waited for some miracles to happen.
- (5) What is Della upset about at the beginning of the story?
 - a. The thought that Jim cannot afford to buy her a nice gift
 - b. The thought of parting with her hair
 - c. The thought that she cannot afford to buy a suitable gift for Jim
 - d. The thought that she cannot afford to buy a ring.
- (6) The magi were.....
 - a. Wise men
 - b. Soldiers
 - c. Young men
 - d. Young men

- (7) How much money has Della saved up at the opening of the story?
- \$ 1.87
 - \$ 2.67
 - \$ 1.67
 - \$ 1.97
- (8) The professional equipment which the astrologer did not have.....
- Cowrie Shells
 - A Notebook
 - A bundle of palmyra writing
 - A mirror
- (9) What has actually sharpened the skills of the astrologer?
- Genuine talent
 - Higher studies
 - Long practice and shrewd guess work
 - His knowledge in astrology.
- (10) Pick out the amount given by Guru Nayak to the astrologer
- Five rupees
 - One rupee
 - Twelve and a half annas
 - One rupee and a half annas
- (10 x 1 = 10)

II Answer any five questions from the following in a sentence or two.

- What will purify the flesh and soul of the mother?
- How does the speaker's father respond to the situation in 'Night of the Scorpion'?
- What were the two valuable possessions of the James Dillingham Young family?
- Where did Della run to after looking at her reflection in the glass mirror and for what?
- What did the astrologer tell Guru Nayak about his enemy's death?
- Comment on the colour scheme used by the astrologer?
- What was the challenge thrown by the stranger to the astrologer? (5 x 2 = 10)

III Answer any one question from the following.

- How do the villagers respond to the scorpion sting?
- Analyse the theme of love and sacrifice in the story "The Gift of the Magi"
- How could the astrologer 'guess' his client's problems? (1 x 5 = 5)

PART B

IV Fill in the blanks choosing the correct word from the help box given

- I have applied for acard.
- He.....money from his friend.
- The bank offered me aof Rs.800000 to buy a car.
- I....some money in my mother's account.
- I.....my savings from the bank. (5 x 1 = 5)

Withdrew	Borrowed	Loan
Debit	Deposited	

V Fill in the blanks choosing from the options given in the brackets.

- a.is used for observing small objects (Microscope/Kinetoscope)
- b. is a medical instrument used to listen o sounds produced within the body. (Spectroscope/Stethoscope)
- c.is used for measuring temperature.(Thermometre/Potentiometer)
- d. My uncle’s daughter is my....(cousin/brothers)
- e. Anis a person who is trained to travel to space (astrologer/astronaut) (5 x 1 = 5)

VI Match the following

a. Pilot	1. A person who installs and maintains electrical equipment
b. Plumber	2. A person who builds or repairs wooden structures or their structural parts.
c. Engineer	3. A person who operates the flying controls of an aircraft
d. Electrician	4. A person who fits and repairs the pipes, fittings, and other apparatus of water supply, sanitation, or heating system.
e. Carpenter	5. A person who designs, builds, or maintains engines machines or structures.

(5 x 1 = 5)

VII 1. Fill in the blanks using the antonym of the word underlined

- a. She refused tohis invitation.
 - b. I love cooking.(Write down the antonym of the underlined word)
2. Write down the synonym of the word underlined.
- a. She is a brave girl.
 - b. We ate some delicious food
3. Pick out the correct word from the options given
- a. Could you please.....the film for a minute. (paws/pause) (5 x 1 = 5)

VIII Change the sentences given as directed

- a. Maya has passed the test. (Change into a Question)
- b. I am a civil engineer. (Change into a negative sentence)
- c. Clean the room. (change into a request) (3 x 1 = 3)

IX 1. Do as directed.

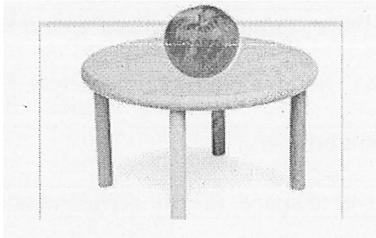
- (a) Appu is an intelligent boy. (Pick out a ‘noun’ and an ‘adjective’ from the given sentence)
- (b) The race finished quickly. (Underline the ‘adverb’ in the sentence) (3 x 1 = 3)

2. Fill in the blanks using the correct article

- a. There is ...fish in...bottle (2 x 1 = 2)

3. Observe the picture carefully and fill in the blanks using the correct preposition.

a. The apple is the table



(1 x 1 = 1)

4. Combine the given sentences using the suitable conjunction

a. John smokes.....his brother doesn't

(1 x 1 = 1)

PART C

X Read the passage given below and answer the questions that follow.

Artificial Intelligence (AI) refers to the development of computer systems that can perform tasks that typically require human intelligence. These tasks include problem solving, learning, perception, and language understanding. Siri, the virtual assistant found on Apple devices, was developed by the company Dag Kittlaus, Adam Cheyer, and Tom Gruber, aiming to provide users with a conversational interface and perform various tasks through voice commands. One notable advancement in AI is GPT-3, which stands for "Generative Pre-trained Transformer 3" Developed by OpenAI GPT-3 is a cutting-edge language processing model that utilizes deep learning techniques to generate human-like text responses. Reinforcement learning is a paradigm in machine learning where agents learn to make decisions through trial and error, receiving feedback in the form of rewards or penalties. The impact of AI on jobs is a complex and evolving aspect, as automation and AI technologies have the potential to both create new job opportunities and replace certain repetitive tasks. Python, a popular and versatile programming language, is widely used in AI development, providing a robust environment for machine learning and data analysis. Convolutional Neural Networks (CNN) is a specialized type of neural network designed for image recognition and processing, demonstrating AI's capacity to excel in visual tasks.

- a. Who developed Siri? 1
- b. What does CNN stand for? 1
- c. What is GPT-3 and what does it stand for? 3

XI Your friend wants to reach the bank from your college. Give him directions to reach the place in a conversation with a minimum of 6 exchanges. 5

XII Write a letter to the principal of your institution requesting to issue your TC and CC 5

XIII You are an account holder in a bank and you would like to get a new debit card. Compose an email requesting the manager to issue a new credit card. 5
